

## Youth Snow Program: General Information and FAQs

### Seniors Questions:

1. **Will the youth workers shovel my steps?** No. Youth workers will specifically shovel the public right-of-way {typically the sidewalk along the curb}. DOT cannot legally treat private property.
2. **How will I be notified?** You will receive an application in September/October to be completed and returned by October 31, 2016.
3. **Where do you dump the snow?** Snow dump is on a case-by-case basis. Training will be provided to the youth workers for each specific area.
4. **Can I tip the young person?** Yes
5. **Are you providing any other services?** No
6. **Will this be an ongoing program?** Youth workers/citizens would need to register each season for the program.
7. **Will there be a grass cutting program this spring?** No
8. **How many senior residents are allowed to participate?** There is no resident cap; however, acceptance/denial into the program will be based on adequate youth resources in the area(s) requested.
9. **What are the hours they will work?** Available hours from 7:00 a.m. – 7:00 p.m.
10. **When does the sign-up end?** October 31, 2016

Parents and Student Questions:

1. **Is this an hourly wage?** Yes
2. **How will they be paid?** Youth will be compensated at an hourly rate of \$10.00 per hour for a maximum of five hours per day. If you work the entire season you will be paid \$500.00 for the entire season for working all events up to 10 and a maximum of \$750.00 if there are more than 10 events worked.
3. **Will hours worked be considered volunteer or community service work?** Youth workers can choose to receive community service hours OR be paid. Not both.
4. **Will the city provide protective gear such as gloves and boots?** DOT will provide a shovel, work gloves and a safety vest.
5. **Will the students work during school days?** The students will only work between the hours of 7am and 7pm when school is not in session i.e. school closures or early dismissals.
6. **What happens if they get hurt? Who will be liable?** Youth workers will be employees of the City and will be covered by the City.
7. **What happens if a senior citizen has a dog and my child is bitten?** Since youth workers will be working only in the right-of-way and should not be going onto private property, there will be little risk of them coming in contact with citizen's pets.
8. **Will there be a pick-up and drop off and pick-up location?** No. Locations will be assigned to youth workers within their community and they will be able to walk to their assigned locations.
9. **How long will the work day be?** The work day will vary based on the amount of snow fall and if the school system is open/closed.
10. **Why isn't my child automatically enrolled?** This is not a Youth Works program managed by Mayor's Office of Employment Development (MOED); and as such, the youth must be separately registered through DOT.
11. **Who will be providing the equipment?** DOT will be providing work gloves, shovels and safety vests.
12. **How far away are the assigned shoveling duties?** Youth workers will work in a five-block radius of their home.
13. **Has the city looked into child labor laws?** Yes. Youth workers must have a valid work permit if between the ages of 14 - 17.
14. **When does sign-up end for youth workers?** October 31, 2016