



## **Automated Traffic Violation Enforcement System (ATVES)**

### **How to Pay a Red Light, Speed, or Commercial Vehicle Height Monitoring System Violation**

#### **Pay Online**

[www.baltimorecity.gov](http://www.baltimorecity.gov)

#### **Pay by Mail**

Send bottom portion of your violation along with a check or money order payable to Director of Finance to:

City of Baltimore  
Attn: Parking Fines  
P.O. Box 13327  
Baltimore, MD 21203-3327

#### **Pay by Phone**

Credit card payments may be made over the phone. Please call the City's payment processing service, ACI Worldwide at 1-877-729-6269. Please note that a convenience fee will be charged for each payment. You will need the following information to use the automated phone service:

- Violation Number
- Credit Card Information
- Amount of Payment

Electronic check payments can be made over the phone. Please call the City's payment processing service, ACI Worldwide at 1-866-397-4609. Please note that there is no convenience fee for this service. You will need the following information to use the automated phone service:

- Violation Number
- Bank Transit Routing number (bottom left-hand corner of your check)
- Bank Account number (bottom of your check to the right of the routing number)
- Amount of Payment

#### **Pay In Person**

Payments can be made in person at the Abel Wolman Municipal Building, located at 200 Holliday Street Room #2, Baltimore, MD 21202. Office hours are from 8:30 AM - 4:30 PM, Monday through Friday (except City holidays).

#### **You may use the following methods to pay the violation:**

- Credit/Debit Cards: Visa, MasterCard, and Discover (a convenience fee will be charged for credit card payments)
- Personal check
- Cash (in-person payments only)
- Money order

Please note: A \$2.50 convenience fee will be charged for use of a debit card.  
All checks and money orders must be made payable to the "Director of Finance."

**Registration Release (Suspended Registration)**

If you need a VR119 release form for the MVA because your registration was flagged for overdue citations and you are paying by mail or online, the flag will be removed within 2 to 3 business days after the payment successfully posts to your account. Please call 410-396-4080 Monday through Friday (except City holidays) 8:30am–4:30pm to verify your payment or to confirm the amount due.