The Baltimore City Slow Streets Program Survey assesses who is using Slow Streets, how respondents are using Slow Streets, safety issues, and overall program effectiveness. The survey was open for responses from October 29, 2020 until January 24, 2021 and again from June 22, 2021 until August 9, 2021. It was released online on the DOT website and on social media.

**Behavior questions help to understand how transportation needs have changed in response to COVID-19.**

**How has your use of transportation in Baltimore City changed during COVID-19?**

- **Car:**
  - I do not use this mode: 8.2%
  - Use less during COVID-19: 16.6%
  - No Change: 4.6%
  - Use more during COVID-19: 70.5%

- **MTA Bus, Charm City Circulator, Light Rail, or Metro Subway:**
  - I do not use this mode: 46.0%
  - Use less during COVID-19: 39.7%
  - No Change: 11.9%
  - Use more during COVID-19: 2.4%

- **Bike:**
  - I do not use this mode: 5.3%
  - Use less during COVID-19: 20.7%
  - No Change: 29.5%
  - Use more during COVID-19: 3.0%

- **Walking:**
  - I do not use this mode: 3.0%
  - Use less during COVID-19: 7.5%
  - No Change: 25.2%
  - Use more during COVID-19: 64.4%

While personal motor vehicle and transit use have declined, 64% of respondents report walking more and 30% report biking more during COVID-19.
Program evaluation questions help DOT to assess its implementation and management of the Slow Streets Program to make improvements.

Approximately 50% of respondents indicated that Slow Streets have made space for social distancing and recreation and have improved traffic safety.

Which of the following have you observed while using Slow Streets?

- Missing road closure barriers or signs: 54.9%
- Speeding cars: 53.9%
- Aggressive or combative motorists: 40.8%
- People not wearing masks while close to others: 25.3%
- People not keeping social distance (6 feet): 22.4%
- None of these: 21.2%

Do you support the Baltimore City Slow Streets Program?

- Yes: 66.0%
- No: 16.0%
- Unsure: 17.9%

Did you know that you could nominate Slow Streets?

- Yes: 67.2%
- No: 28.7%
- Unsure: 4.1%

66% of respondents support the Slow Streets program, but less than 33% knew that they could nominate Slow Streets.
In total, we received 760 responses, 640 (84%) of which were from people who use or have used Slow Streets. Feedback on the individual Slow Streets in the district was collected using a separate web interface from the Baltimore City Slow Streets Program Survey. The web interface allowed users to provide up votes, down votes, and comments for specific Slow Streets.

The numbers of upvotes and downvotes are provided below for the 18 Slow Streets that received the most votes.

### Slow Street Approval Ratings

<table>
<thead>
<tr>
<th>Slow Street</th>
<th>Up Votes</th>
<th>Down Votes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tudor Arms Avenue</td>
<td>16</td>
<td>2</td>
</tr>
<tr>
<td>Lake Montebello</td>
<td>17</td>
<td>4</td>
</tr>
<tr>
<td>Barclay Street</td>
<td>34</td>
<td>14</td>
</tr>
<tr>
<td>N Lakewood Ave</td>
<td>12</td>
<td>5</td>
</tr>
<tr>
<td>Druid Hill Park</td>
<td>10</td>
<td>6</td>
</tr>
<tr>
<td>W 27th Street</td>
<td>18</td>
<td>11</td>
</tr>
<tr>
<td>Norman Ave</td>
<td>6</td>
<td>5</td>
</tr>
<tr>
<td>E Cresmont Avenue</td>
<td>9</td>
<td>10</td>
</tr>
<tr>
<td>Bank Street</td>
<td>14</td>
<td>16</td>
</tr>
<tr>
<td>Pacific Street</td>
<td>7</td>
<td>9</td>
</tr>
<tr>
<td>E Lombard St</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>E Pratt St</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>S Linwood Avenue</td>
<td>11</td>
<td>20</td>
</tr>
<tr>
<td>Fleet Street</td>
<td>9</td>
<td>21</td>
</tr>
<tr>
<td>Old York Road</td>
<td>6</td>
<td>16</td>
</tr>
<tr>
<td>Ellerslie Avenue</td>
<td>4</td>
<td>15</td>
</tr>
</tbody>
</table>

Approval ratings range from 21% to 89%. Tudor Arms Avenue had the highest approval rating; however, Barclay Street received the most up votes of the Slow Streets.
Usage questions can help answer questions about why and how people choose to use Slow Streets. Responses can shape program requirements.

How are you using Slow Streets? Select all that apply.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walking</td>
<td>68.0%</td>
</tr>
<tr>
<td>Biking</td>
<td>35.0%</td>
</tr>
<tr>
<td>Driving</td>
<td>32.5%</td>
</tr>
<tr>
<td>Parking</td>
<td>12.9%</td>
</tr>
<tr>
<td>Riding a Scooter</td>
<td>5.7%</td>
</tr>
<tr>
<td>Playing Sports</td>
<td>3.0%</td>
</tr>
<tr>
<td>Skating</td>
<td>2.2%</td>
</tr>
<tr>
<td>Using a Wheelchair or Mobility Device</td>
<td>1.1%</td>
</tr>
<tr>
<td>Driving Delivery Vehicle</td>
<td>0.4%</td>
</tr>
<tr>
<td>Other</td>
<td>6.4%</td>
</tr>
<tr>
<td>Have Not Used a Slow Street</td>
<td>15.8%</td>
</tr>
</tbody>
</table>

How often do you use a Slow Street for walking, biking, etc?

- Never: 10.4%
- Less than once a week: 13.6%
- About once a week: 15.3%
- More than once a week: 23.9%
- About once a day: 19.2%
- More than once a day: 17.6%

How often do you drive or park on a Slow Street?

- Never: 26.0%
- Less than once a week: 21.4%
- About once a week: 14.3%
- More than once a week: 14.8%
- About once a day: 11.9%
- More than once a day: 11.6%

76% of respondents use Slow Streets at least once a week and 37% of respondents use Slow Streets every day. More than 60% of participants drive or park on Slow Streets once a week or less.
Demographic questions are important because otherwise we do not have information about who is using Slow Streets.

**Race/Ethnicity of Respondents***

- White: 70.7%
- Black/African American: 10.8%
- Asian: 3.9%
- Hispanic or Latinx: 3.4%
- Native American/Alaska Native: 0.9%
- Middle Eastern or North African: 0.7%
- Native Hawaiian/Pacific Islander: 0.6%
- Prefer not to say or self describe: 16.6%

**Gender of Respondents***

- Woman: 51.3%
- Man: 37.1%
- Non-Binary/Genderqueer: 1.8%
- Transgender: 0.9%
- Prefer not to say or self describe: 11.9%

**Age of Respondents**

- 15-24: 1.2%
- 25-34: 22.1%
- 35-44: 28.5%
- 45-54: 15.9%
- 55-64: 11.6%
- 65-74: 10.0%
- 75 or older: 2.8%
- Prefer not to say: 7.9%

*Respondents could select all that applied.*
**3.6% of respondents were unsure of their council district and 0.4% reported not living in Baltimore City.